



BOOKING / CANCELLATION

Terms and Conditions for Members

1. All bookings can be made on our online booking system; either on your smartphone, laptop or tablet, via our website, or from the E-Kiosk located next to the club reception.
2. **Bookings cancelled within 2 hours and/or non-attendance to the class will automatically be charged £5 for each class cancelled/missed.**
3. **Classes may be booked from 7am for the following week in advance.**
4. There is no charge when cancellations are made more than 2 hours before the class start time. Cancellations can be made on the online booking system, or via BST Reception.
5. Cancellation charges will need to be paid in full by credit/debit card prior to entry into the club (or booking future classes), either over the phone or at the club reception.
6. Please make sure that you use your membership card to swipe in to the club each visit.
7. **Members that arrive later than 5 minutes after the class starts will not be allowed into the class and their place may be offered to someone else.**
8. Unless booked and attending the class, usage of the studio for any reason is prohibited whilst the class is in session.

