



## BST HomeFitness Terms and Conditions

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### **SUMMARY**

Please note that these are the BST HomeFitness terms and conditions and are in addition to the Full membership T&C's which can be located at [www.mybst/terms](http://www.mybst/terms). Care should be taken to read the full document before agreeing to them.

- A monthly membership' is a contractual obligation to pay the agreed price per month by direct debit. Failure to do so may result in your membership being terminated
- A "Paid up Front" membership is a contractual obligation whereby you agree to pay up front for 10 months and get 12 months usage of BST HomeFitness Online portal. Please ensure it is your intention to use the portal that form part of this membership, as there are no refunds associated with this offer.
- To cancel your membership, please put your request in writing to [members@mybst.org](mailto:members@mybst.org). Monthly contract memberships must give at least one months' notice. Please note that this period excludes bank holidays.
- All members may only use the BST HomeFitness portal are subject to reading the Health Commitment Statement (HCS) as displayed at the beginning of each online class/activity
- Access to the BST HomeFitness portal can only be granted through the Wellbeats online portal – [www.wellbeats.com](http://www.wellbeats.com).
- We reserve the right to cancel your membership if you breach the se terms and conditions.

### **INTRODUCTION**

To help you get the best out of Basingstoke Sports Trust and to understand our responsibilities to you and your responsibilities to us, please read through these terms and conditions. Please remember that if you sign up to the BST HomeFitness memberships, these terms and conditions are in addition to the main T&C's of Basingstoke Sports Trust. We have endeavoured to make these T&C's as clear as possible.

The BST HomeFitness Direct Debit membership comprises of the use of the BST HomeFitness portal. No other facilities are available through this membership. Careful consideration should be given before purchasing a BSTHomeFitness. Cost and affordability should form part of this process. For example, depending upon the



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number of times you take part in a BST HomeFitness it may be more affordable to take out a membership rather than pay for a BST HomeFitness. It is your individual choice and preference to purchase a BST HomeFitness. It is important to note that should you choose this membership where, for any reason whatsoever, you are unable to participate in all of the activities/services available there will be no reduction to the monthly fee/payment or compensation paid. Similarly, should you become unable to take part in any activity included in your membership, for whatever reason, during the course of any membership there will be no reduction in fees.

### **TERMS AND CONDITIONS OF MEMBERSHIP**

1. All BST HomeFitness members are required to:
  - a. Complete the online joining process via either one of the Trust Centre/Club's website.
  - b. Once purchased, supply the Trust by emailing [countmein@mybst.org](mailto:countmein@mybst.org) the following information.
    - Full name
    - Date of birth
    - Membership number
  - c. **Upon receipt of this email, the Trust will activate the BSTHomefitness membership within 48 or in the case of a Bank Holiday, 72 hours from receipt of your email. The member will receive an activation email, which the member is required to activate within 48 hours of receipt.**
  - d. Failure to do so will require the member to contact [support@wellbeats.com](mailto:support@wellbeats.com) for reactivation of their membership
  - e. All further payments will be made by Direct Debit on either the 1<sup>st</sup> or 20<sup>th</sup> of each month
2. BST HomeFitness Membership are:
  - a. BST HomeFitness DD: Monthly Direct Debit
  - b. BST HomeFitness PUF: Paid up front – 12 months for the price of 10
3. BST HomeFitness monthly membership fees are payable by Direct Debit on the 1<sup>st</sup> or the 20th each month.
4. All BST HomeFitness memberships are for a period of 1 month unless you have opted for the Paid up front 12 months for the price of 10.



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5. Should you wish to end your membership you are required to inform us in writing, one month in advance. Your Membership will terminate on the last day of the month. **As you have** purchased your membership online, under the Consumer Contracts (Information, Cancellation and Additional Charges regulation 2013, you may cancel your membership within fourteen (14) days. To do this you must inform Membership Administration in writing at [members@mybst.org](mailto:members@mybst.org)
6. Your Membership is an individual membership and is not transferable between friends and or relatives.
7. Should you cancel your Direct Debit and not inform us, we will deactivate your BSTHomefitness account. Should you require BST to reactivate your account, a £10.00 administration fee will become payable as well as any missed monthly fee/s before the account is reactivated.
8. BST HomeFitness Memberships do not have a “price for life” and the BST HomeFitness membership may be subject to annual price increases. Should an increase occur you will be advised 14 (fourteen) days prior to the date of the next direct debit
9. These and other membership terms and conditions are subject to amendment and alteration