

Basingstoke Sports Centre

Corporate Membership Terms and Conditions

SUMMARY

Please note that this is a brief summary of the Corporate terms and conditions, T&C's and care should be taken to read the full document before agreeing to them.

- A '12 month membership' is a contractual obligation to pay the agreed price for a set period of twelve monthly payments by direct debit. Failure to do so may result in your membership being terminated and measures taken to collect the money owed. After 12 monthly payments, your membership will automatically roll-on into a contract-free membership unless requested beforehand.
- A "Paid up Front" membership is a contractual obligation whereby you agree to pay up front for 11 months and get 12 months usage of the Trusts Facilities. Please ensure it is your intention to use the facilities that form part of your membership, as there are no refunds associated with this offer.
- To cancel your membership, please put your request in writing to members@mybst.org. 12 month contract memberships must give at least one month's notice after month 11 of their contract. Please note that this period excludes bank holidays.
- The Class and Court Cancellation policy is covered in clause 7 of the main T&C's
- All members must adhere to the club rules at all times.
- All members may only use the club subject to passing a Health Questionnaire or being certified as clear to use the facility by a Health Professional.
- Access to the club can only be granted through your valid membership card. Membership Cards must not be shared with anyone
- We reserve the right to cancel your membership if you breach the terms and conditions.

INTRODUCTION

To help you get the best out of Basingstoke Sports Centre and to understand our responsibilities to you and your responsibilities to us, please read through these terms and conditions. Please remember that if you sign up to any of our, corporate memberships, these terms and conditions are in addition to the main T&C's of Basingstoke Sports Trust. We have endeavoured to make these T&C's as clear as possible.

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Each membership type comprises of one or more activities. Careful consideration should be given as to which type of membership is most appropriate to you. Cost and affordability should form part of this process. For example, depending upon the number of times you take part in activity at the Centre/Club it may be more affordable to take out a membership rather than pay for individual activities, or day passes, each time you visit. Current corporate membership prices and individual activity/day pass prices are available on our website and at Reception. It is your individual choice and preference as to which membership you decide to purchase. It is important to note that should you choose a membership type where, for any reason whatsoever, you are unable to participate in all of the activities/services available there will be no reduction to the monthly fee/payment or compensation paid. Similarly, should you become unable to take part in any activity included in your membership, for whatever reason, during the course of any membership there will be no reduction in fees. However, we will consider suspension, freezing, termination and/or changing to another membership type depending upon the circumstances.

TERMS AND CONDITIONS OF MEMBERSHIP

1. In order for an organisation/company or group of companies to qualify for a BSC corporate membership, we must confirm that their organisations qualify either by location or that the company/organisation is currently part of the BSC Corporate scheme.
2. All Corporate members need to:
 - a. Complete a membership form and medical questionnaire
 - b. Supply a copy of a recent payslip (not more than 2 months old) or letter from your employer, confirming your employment status
 - c. If you are unable to supply these details at the point of joining, then your chosen corporate membership will commence as a non-corporate membership
 - d. If the documents mentioned in **Section 2 sub-section b** are produced within 4 weeks of the membership start date then your membership will be amended to a Corporate membership with any resulting refund adjustments to your monthly payment being made in the following month
 - e. If the aforementioned documents are presented outside of this 4 week period then the membership will be adjusted but you will not be eligible to any adjustment for overpaid membership subscriptions
 - f. Book and complete a gym assessment or complete a gym waiver form
 - g. Make an initial payment (joining fee/subscription)

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3. Corporate Membership are:
 - a. Premier monthly Direct Debit or Paid up front
 - b. Just Gym monthly Direct Debit or Paid up front
 - c.
 - Corporate Membership is subject to a £15.00 joining fee except:
 - a. Those who work for BDBC, HCC, Festival Place Staff and NHS – Zero Joining Fee
 - b. Those Festival Place retailer employees who have a star card – 50% off the joining fee
 - c. Those Retailers in the Basingstoke Business Improvement District (BID) Scheme - 50% of the joining fee with the presentation of a BBID card
4. Corporate monthly membership fees are payable by Direct Debit on the 1st of each month.
5. All initial corporate memberships are for a period of 12 months. After the initial contract period, this membership reverts to rolling monthly membership. Should you wish to end your membership after the initial contract period, see **clause 10 of the main T&C of membership on how to end your membership.**
6. Memberships are not transferable between staff/employees.
7. Premier memberships can be upgraded to include racket sports at the current upgrade fee.
8. Just Gym members will need to pay and play for extras such as swimming, exercise classes and racket sports.
9. Corporate Memberships have a price for life so long as the membership is continuous.
10. If an existing member on a 12 month contract wishes to move to their Companies Corporate Membership – they can upgrade/downgrade by transferring their existing membership and commence a new Corporate Membership. The term of this new corporate membership will be for the remainder of your previous membership and if downgrading, a transfer fee will be chargeable.
11. Corporate memberships are for age 16 and over; you may be asked to provide proof of your age. If under 18, parental authorisation will be required and a Gym Induction must be completed and countered signed by a Parent
12. No two offers/promotions can be combined (ie – Star/BBID Card together with Refer a Friend offer)