

Move Membership Terms and Conditions

SUMMARY

Please note that these are the Move terms and conditions. And are in addition to the Full membership T&C's which can be located at www.mybst/terms. Care should be taken to read the full document before agreeing to them.

- A monthly membership' is a contractual obligation to pay the agreed price per month by direct debit. Failure to do so may result in your membership being terminated
- A "Paid up Front" membership is a contractual obligation whereby you agree to pay up front for 11 months and get 12 months usage of the Trusts Facilities. Please ensure it is your intention to use the facilities that form part of your membership, as there are no refunds associated with this offer.
- To cancel your membership, please put your request in writing to members@mybst.org. Monthly contract memberships must give at least one months' notice. Please note that this period excludes bank holidays.
- All members must adhere to the club rules at all times and highlighted in Section B of the main Terms and conditions of membership www.mybst/terms
- All members may only use the Move Suite subject to passing a Health Commitment Statement (HCS) or in certain circumstances Physical Activity Readiness Questionnaire (PAR Q) form or being certified as clear to use the facility by a Health Professional and having completed a Move Induction
- Access to the Move Suite and the Centre can only be granted through your valid membership card. Membership Cards must not be shared with anyone
- We reserve the right to cancel your membership if you breach the terms and conditions.

INTRODUCTION

To help you get the best out of Basingstoke Sports Centre and to understand our responsibilities to you and your responsibilities to us, please read through these terms and conditions. Please remember that if you sign up to any of our, Move memberships, these terms and conditions are in addition to the main T&C's of Basingstoke Sports Trust. We have endeavoured to make these T&C's as clear as possible.

Move Membership Terms and Conditions

The Move membership comprises of the use of the Move Suite. No other facilities are available through this membership. Careful consideration should be given before purchasing a Move Membership. Cost and affordability should form part of this process. For example, depending upon the number of times you take part in a Move Circuit at the Centre/Club it may be more affordable to take out a membership rather than pay for a Move session, each time you visit. Current Move membership prices and individual activity/day pass prices are available on our website and at Reception. It is your individual choice and preference to purchase a Move Membership. It is important to note that should you choose a membership where, for any reason whatsoever, you are unable to participate in all of the activities/services available there will be no reduction to the monthly fee/payment or compensation paid. Similarly, should you become unable to take part in any activity included in your membership, for whatever reason, during the course of any membership there will be no reduction in fees. However, we will consider suspension, freezing, termination and/or changing to another membership type depending upon the circumstances. This only applied to those member who have paid up front for their membership

TERMS AND CONDITIONS OF MEMBERSHIP

1. All Move members need to:
 - a. Complete a membership form and HCS, Should application for a Move membership comes through our Active in Health team (GP referral, Hospital etc) we may or may not request you complete a HCS or a Physical Activity Readiness Questionnaire (PAR Q)
 - b. Book and complete a Move Induction
 - c. Make an initial payment (joining fee/subscription) either in cash or Bank or Credit Card
 - d. All further payments will be made by Direct Debit on the 1st of each month

2. Move Membership are:
 - a. Move DD: monthly Direct Debit
 - b. Move PUF: Paid up front – 12 months for the price of 11
 - The Move membership is subject to a £20.00 joining fee, except:
 - a. During the Move presales period which ends on 30th September 2019
 - b. If you have come through any of the Health and Wellbeing classes or activities.

3. Move monthly membership fees are payable by Direct Debit on the 1st of each month.

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4. All Move memberships are for a period of 1 month unless you have opted for the Paid up front 12 months for the price of 11.
5. Should you wish to end your membership you are required to inform us in writing, one month in advance. Your Membership will terminate on the last day of the month. If you have purchased your membership online, under the Consumer Contracts (Information, Cancellation and Additional Charges regulation 2013, you may cancel your membership within fourteen (14) days. To do this you must inform Membership Administration in writing at Members@mybst.org
6. Your Membership is an individual membership and is not transferable between friends and or relatives.
7. Move members can pay for use of the swimming facilities at a reduced rate.
8. Move Memberships do not have a “price for life” and the Move membership may be subject to annual price increases. Should an increase occur you will be advised 14 (fourteen) days prior to the date of the next direct debit
9. If an existing member on another Basingstoke Trust zero membership contract wishes to move to a Move Membership – they can upgrade/downgrade by transferring their existing membership and commence a new Move Membership. The membership that has been transferred to will commence on the 1st of the month. This request must be made in writing to Membership Administration Membership.team@mybst.org
10. Those members on another Basingstoke membership that is on a 12 month contract can transfer to a Move membership but will incur an administration fee of £25.00. Their previous membership will be cancelled and a new Move membership will commence on the 1st of the month. This request must be made in writing to Membership Administration Membership.team@mybst.org
11. Move memberships are for age 18 and over; you may be asked to provide proof of your age.
12. Move Paid up Front memberships can be frozen due to sickness, injury or pregnancy, in block of 4 months, with the relevant medical paper work, up to a maximum of 12 months.
13. These and other membership terms and conditions are subject to amendment and alteration